

How to book:

All journey requests must be made at least one day before you wish to travel, subject to the Travel Centre opening hours. You may book up to 14 days in advance and the more notice you can give and the more flexible your timings, the more likely your journey can be accepted. To book:

1) Call our Travel Centre on:

01883 701270

Lines open 08:30 to 17:30 Mondays to Fridays.

2) Tell the Travel Centre:

- Your name
- Your address
- Pick up point (if different from address)
- Your desired destination & purpose of trip
- Desired arrival time
- When you want to return (if applicable)
- Any accessibility requirements
- Your membership number

3) The Travel Centre will do their best to include your journey, taking into account other bookings. They will agree a mutually convenient boarding and alighting point with you and the time the bus will pick you up.

4) If unable to book the journey you require, the Travel Centre will give details of other transport services in your area.

When does this service operate?

Mondays to Fridays (Schooldays) 09:15 to 15:00
16:45 to 18:00

Mondays to Fridays (Non-schooldays) 09:00 to 18:00

Saturdays 09:00 to 16:30

Sundays & Public Holidays No Service

Fares

Adult single fares

Up to 2 miles	£2.50
From 2 to 5 miles	£3.00
Over 5 miles	£3.50

Membership fee £25.00 per year

If you are a taxpayer you may Gift Aid your membership fee, which means we can reclaim the tax to help support this service. However, this fee is being waived until further notice, so membership is currently FREE. Members may also use the "Transport to the Westway Centre in Caterham" service – see separate leaflet.

To join please call **01883 701270** or **SMSText 07885 130005** to request a registration form or download one from our website at www.eastsurreyrtp.org.uk.



Tandridge Dial a Ride is operated by the East Surrey Rural Transport Partnership with the support of Tandridge District Council

East Surrey Rural Transport Partnership

Tandridge District Council Offices
8 Station Road East, Oxted, Surrey RH8 0BT
Tel: 01883 701270 SMS Text: 07885 130005
E-mail: rtp@esrtp.org.uk
www.eastsurreyrtp.org.uk

Company Reg. No. 05698314 VAT No. 885980750 Charity No. 1121750

Tandridge Dial-a-Ride Service

Operated by East Surrey Rural Transport Partnership



Door to door transport for people who cannot use conventional public transport or do not have access to their own transport.

Call the travel centre on: 01883 701270

www.eastsurreyrtp.org.uk

Tandridge Dial a Ride - from 1 November 2020

www.eastsurreyrtp.org.uk

What is Tandridge Dial a Ride?

Tandridge Dial a Ride is a completely flexible, bookable transport service. The route and timings of the bus are determined by the requests made by would-be passengers.

Where do the buses operate?

The buses can be booked by anyone living in the Tandridge District Council area to the north of the Redhill to Tonbridge railway line (please see the adjacent map). The bus will take you to anywhere within the highlighted area and home again.

For those with mobility difficulties the buses are fully accessible by means of a passenger ramp.



All our drivers have received specific training to assist passengers with mobility difficulties and have current enhanced Disclosure and Barring Service certificate through Surrey County Council.

Who can use the service?

The service may be used by any paid up members who live in the areas served and have mobility difficulties or have no access to appropriate public transport or their own motorised transport.

