



Welcome to this edition of our newsletter which aims to keep you up to date with the work of ESRTP and what's happening in community transport in east Surrey. This edition brings you up to date with our Buses 4U services and, as promised in our last edition, we introduce the new Travel Centre team. Our front cover features some of our latest leaflets.

# New Buses 4U Leaflets

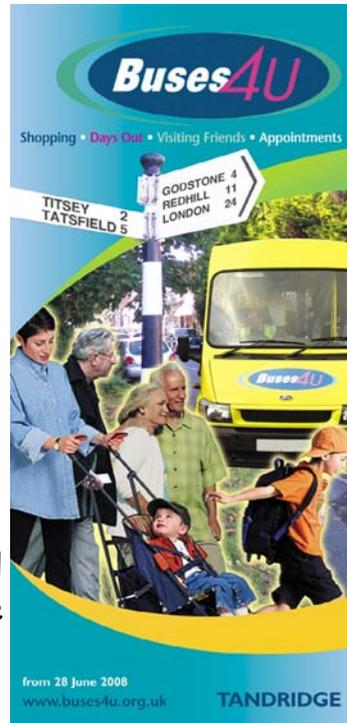
Our Buses 4U services continue to operate in four main areas and, to bring our publicity up to date, we have produced four new leaflets to highlight the services as well as setting out the booking process more clearly and featuring the new Travel Centre number. The leaflets are available in Libraries, Help Shops and Council Offices within the east Surrey area as well as the ESRTP office in Oxted. Alternatively, they can be downloaded from: [www.buses4u.org.uk](http://www.buses4u.org.uk)



of the M25); the Tandridge service and the Mole Valley service, which currently covers eastern and central parts of the district area plus parts of Reigate and Banstead around Sidlow and Salfords.

A new feature of each leaflet is a more detailed map of the area covered by each service, plus the railway lines and stations within each area served. Due to possible changes to the service in the Mole Valley area, the yellow leaflet has yet to be printed in its final form, but a limited number of interim copies have been produced pending receipt of the new details.

As indicated by the leaflet covers, the four main services cover the (members-only) Reigate & Banstead daytime service; the Reigate & Banstead evening service (north



# Buses 4U News

## Reigate & Banstead DRT



It is with regret that we had to withdraw the blue Horley bus at the end of July 2008 and say farewell to its two drivers, Doug Peel & Peter Cox. The service had been making a loss for some time and, with no other sources of funding forthcoming, we could not sustain the losses any longer. A planned replacement service has been delayed by issues beyond our control, but we are hopeful that these will be resolved as soon as possible. In the meantime, we are providing as much cover for Horley as we possibly can, using other driver and vehicle resources.

## School Contracts & Scheduled Services

Our buses run several school contracts on behalf of Surrey County Council. A contract that commenced in September 2008 requires an escort to travel with the children and so we welcome Angela Bamford to the ES RTP team to undertake this role. Angela works at the school attended by the pupils, so can now leave her car at home and travel to work by bus!



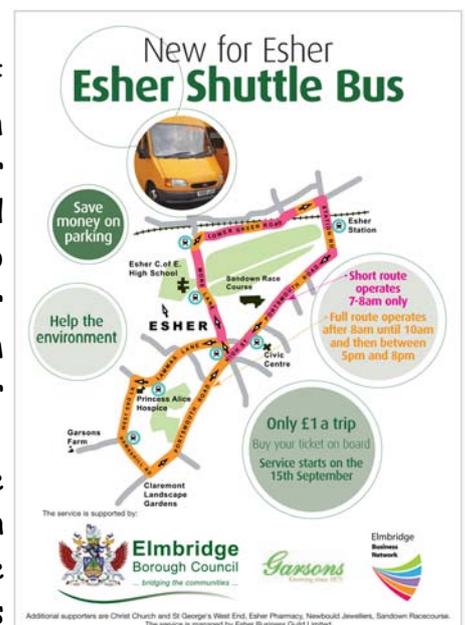
For some time we have operated a single Monday to Friday journey on Service 50 between Horsham and Walliswood, also on behalf of Surrey County Council. Due to the withdrawal of one of the other operators on this route, we took over the Tuesday and Friday journeys, serving Forest Green, Ewhurst and Horsham with effect from 2 September 2008.

## Esher Shuttle



On 15 September, on behalf of Elmbridge Borough Council and Esher businesses, we started operating a Monday to Friday peak hours commuter shuttle service from residential areas of Esher to the rail station.

Our driver Ketan Suchak has moved across from Tandridge Buses 4U to drive the shuttle and we welcome Gillian Biesman-Simons to ES RTP as his replacement on the Tandridge service. The shuttle is being run on a trial basis and is being managed by the Esher Business Guild. It is supported by Elmbridge Borough Council, Garsons, Elmbridge Business Network, Christ Church and St George's West End, Esher Pharmacy, Newbold Jewellers and Sandown Racecourse. Further information is available on 01372 474384 or at [www.elmbridge.gov.uk/shuttlebus](http://www.elmbridge.gov.uk/shuttlebus)



The service is supported by:

- Elmbridge Borough Council
- Garsons
- Elmbridge Business Network

Additional supporters are Christ Church and St George's West End, Esher Pharmacy, Newbold Jewellers, Sandown Racecourse. The service is managed by Esher Business Guild Limited.



# Introducing the new Travel Centre team

The Travel Centre team is based at Mole Valley District Council Offices in Leatherhead. The team is led by Peter Jenkins who is also operational manager for the Reigate & Banstead area Buses 4U drivers. He is supported by Ray Humphreys, Carole Crockford and Hilary Ward.



Ray Humphreys and Carole Crockford



Peter Jenkins

The Travel centre is open on Mondays to Saturdays between 8.30 am and 4.30 pm.  
The number for Buses 4U bookings is:

01372 20 45 40

## So Easy...the Easilok 3 Project

All our buses are fully accessible and capable of carrying passengers who need to remain seated in their wheelchairs. Whilst we have the safety restraints to secure such passengers and their wheelchairs, we do not currently have the means to provide them with a secure back/headrest.

In order to address this issue, we have started a project to equip our buses with Unwin Easilok 3 seats. These seats have a dual function in that they can be used as ordinary seats and, by folding the seat upwards, easily become a secure back/headrest, as shown in the picture.



In May 2008 the Gatwick Airport Community Trust kindly granted us £1000 towards the project and our first Easilok has now been installed in one of our Reigate-based buses. We hope to purchase further Easiloks as funding becomes available.



# ESRTP Contact Information

We hope you enjoyed reading this newsletter and found the information useful. If you would like more information or have an idea or suggestion please contact:

## East Surrey Rural Transport Partnership

Tandridge District Council Offices  
Station Road East, Oxted, Surrey. RH8 0BT  
Tel: 01883 732791

Email: [rtp@tandridge.gov.uk](mailto:rtp@tandridge.gov.uk)

Company Reg. No: 05698314 VAT No: 885980750 Charity No: 1121750



For more information on ESRTP and Buses 4U visit our websites:

[www.eastsurreyrtp.org.uk](http://www.eastsurreyrtp.org.uk)

[www.buses4u.org.uk](http://www.buses4u.org.uk)

## East Surrey Rural Transport Partnership Members

Elmbridge Borough Council, Epsom and Ewell Borough Council, Mole Valley District Council, Reigate and Banstead Borough Council, Surrey Community Action, Surrey County Council, Surrey Primary Care Trust and Tandridge District Council.

## Other Useful Sources of Transport Information



Surrey County Council

[www.surreycc.gov.uk](http://www.surreycc.gov.uk)

08456 009 009

Textphone 020 8541 8914

Follow the **Roads and Transport** link for extensive information on public transport in Surrey and links to related websites. Bus and Train Guides can be viewed on the website or be requested by ringing the above number. Also available in council offices and libraries.



[www.traveline.info](http://www.traveline.info)

0871 200 22 33

Calls cost 10p per minute plus network extras

The Traveline may also be contacted by:

Textphone 0870 241 2216 or

Typetalk 18001 0871 200 22 33



Information on taxis at train stations:

[www.traintaxi.co.uk](http://www.traintaxi.co.uk)



National Rail

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

08457 48 49 50

Textphone 0845 60 50 600

Website includes live train information



Royal Mail post bus:

[www.royalmail.com/postbus](http://www.royalmail.com/postbus)

(08457 740 740)

(Textphone 0845 600 0606)

Surrey Student Transport Partnership

[www.sstp.org.uk](http://www.sstp.org.uk)

**connexions** (advice for 13-19 year olds)  
[www.connexionsurrey.co.uk](http://www.connexionsurrey.co.uk)

SURREY

(080 800 13 2 19)



Community Transport Association

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[www.ctauk.org](http://www.ctauk.org)

(0870 774 3586)

(Advice service 0845 130 6195)

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